### **Job Title: UI/UX Designer**

**Location:** Bukoto Street, Plot 97, Kampala  
**Company:** FutureLink Technologies Limited

**Job Summary:**

FutureLink Technologies is seeking a UI/UX Designer to design and maintain a user experience strategy across our mobile application, web application, core banking system, and website. The ideal candidate will have a strong understanding of user-centered design, best practices in digital product design, and a passion for creating intuitive, seamless user experiences.

### **Key Responsibilities:**

* **D**esign of user interfaces for our mobile and web applications, ensuring a consistent, high-quality user experience.
* Design user-friendly and efficient interfaces for our core banking platform, ensuring optimal workflow for both internal teams and customers.
* Revamp and continuously improve the company’s website, enhancing usability, visual appeal, and accessibility.
* Conduct user research and usability testing to understand user needs, behaviors, and pain points, using insights to inform design decisions.
* Develop interactive wireframes, prototypes, and mockups to visualize and iterate on design ideas.
* Establish and maintain a cohesive design system to ensure consistency across all digital products.
* Work closely with software developers, product managers, and stakeholders to ensure design implementation aligns with user needs and technical constraints.
* Plan and conduct usability tests, analyze feedback, and iterate on designs to improve user experience.

### **Required Skills & Qualifications:**

* **Education**:
  + Bachelor’s degree in Design, Human-Computer Interaction (HCI), Graphic Design, or a related field. A Master's degree is a plus.
* **Technical Skills**:
  + **Design Tools**: Expertise in Figma, Sketch, Adobe Creative Suite, InVision, or similar design tools.
  + **Prototyping**: Proficiency in creating interactive prototypes using tools like Axure, Marvel, or Adobe XD.
  + **UX Research**: Strong experience with user research methodologies, persona creation, and journey mapping.
  + **Wireframing**: Ability to create wireframes that can quickly communicate ideas and design intent.
  + **Mobile and Web Design**: Deep understanding of design principles for both web and mobile platforms, including responsive and adaptive design.
  + **Accessibility**: Knowledge of web accessibility standards (WCAG) and experience designing for inclusive user experiences.
* **Certifications** (preferred but not mandatory):
  + UX Design Certification from Nielsen Norman Group (NNG)
  + Human-Computer Interaction from Coursera or edX
  + Google UX Design Professional Certificate
  + Adobe Certified Expert (ACE) in UX Design

### **Experience:**

* Minimum of 3 years’ experience in UI/UX design, preferably in fintech, banking, or related industries.
* Proven experience leading design projects from concept to delivery.
* Demonstrated portfolio showcasing design skills and successful products across mobile apps, web platforms, and complex systems.